

Powertrain

Our basic coverage



Engine Group

All internally lubricated parts. Crankshaft and bearings, oil pump, fuel pump, diesel injection pump, oil pressure sending unit, internal timing gears or chain/belt, camshaft, camshaft bearings, valve lifters, rocker arm assemblies and push rods, valve guides, pistons and rings, wrist pins, connecting rods, motor mounts, and distributor drive gear. The engine block and cylinder heads are covered if damage is caused by mechanical failure of an internally lubricated part. Engine (Rotary): All the above listed parts plus rotors, rotor seals, rotor chamber, eccentric shaft, and bearings.



Turbocharger/Supercharger

Factory installed turbocharger or supercharger, including housing and all internal parts.



Transmission, Transaxle & Transfer Case (4x4/AWD)

All internally lubricated parts. Drive shaft/U joint, torque converter, and transmission mounts. Case housings are covered if damaged by the failure of an internally lubricated part.



Drive Axle Group (Front or Rear)

Pinion bearings, side carrier bearings, ring and pinion gears, carrier assembly, thrust washers, axles, internal axle bearings, constant velocity joints, internal transaxle seal, and drive axle housing if damaged by the failure of an internally lubricated part.



Hybrid/Electric Vehicle Group

Electric drive motor assembly, generator assembly, power inverter and converter, motor controller, stator and rotor, and transaxle.



Seals & Gaskets

Covered when replaced in conjunction with a covered failure.

Roadside Assistance

Included with all plans



Towing

If your covered vehicle breaks down, we'll arrange to have your vehicle towed to the nearest qualified repair facility within a 150-mile radius. This service is available 24/7.



Flat Tire Change

We'll send a qualified professional to put a spare on your covered vehicle. If your spare isn't functional, we'll provide you with transportation to the nearest tire store for repairs.



Emergency Fuel Delivery Service

We'll arrange for a service provider to deliver two (2) gallons of fuel to your covered vehicle. You are responsible for the cost of the fuel at the time of delivery.



Battery Jump Service

If your covered vehicle won't start, we'll arrange for a service provider to assist you with a boost or battery jump.



Key Lockout Service

If your keys are lost, broken, or locked inside your covered vehicle, we'll send a service provider and pay up to \$100 per occurrence to cover the cost of the locksmith service, excluding the cost of replacement keys. You are responsible for replacement keys.



Rental Car

We will reimburse you for a rental car up to \$30 per 24 hour period, with a \$150 max per claim. In order to qualify the vehicle must: 1) be retained by the repair facility overnight, and 2) have a failure to a covered component based on the coverage plan selected, that if driven, would result in further damage to the vehicle.

Limits and exclusions:

Coverage is subject to deductibles, limits and exclusions. The contract covers repairs only of covered parts and only when they suffer a breakdown as defined in the contract. Under some circumstances, a breakdown of a covered part may not be covered (for example, failure due to misuse or lack of proper maintenance or when a non-covered part is what caused the covered part to fail). Also, the exclusions contain a list of parts not covered, some of which may be associated with a covered part (for example, brake drums, pads and rotors; exhaust pipes, mufflers and catalytic converters; and body and trim items). Please see the service contract for details.

When replacing failed parts under this contract, we reserve the right to require the use of remanufactured or used parts of like kind and quality compatible with the original design specifications and wear tolerances of the vehicle. The Protective trademarks, logos and service marks are property of Protective Life Corporation and are protected by copyright, trademark, and/or other proprietary rights and laws.



Pre-Owned Vehicle Protection Plan

Protect yourself from the cost of unexpected repairs



Optional coverage and surcharges



Business Use

Limited to cars, light-duty trucks, and vans that are not part of a pool or fleet, as used by the owner for: route work, service or repair work, delivery or hauling, agricultural purposes, job site activities, or construction trades; and eligible vehicles owned by religious/charitable organizations.



Seals & Gaskets

Failed seals and gaskets for covered components will be replaced if the seals and gaskets surcharge has been selected, paid, and the covered vehicle has less than 125,000 miles at contract purchase date.



Suspension/Tire/Wheel Modifications

Mid-size SUVs and trucks are allowed a 4 inch lift and a tire modification up to a maximum of 35 inches. Full-size trucks and SUVs are allowed a 6 inch lift and up to a maximum of 35 inch tire modification.



Warranty Remaining Option

Coverage begins at the contract purchase date and expires by time or mileage measured from the original full manufacturer's warranty expiration date or mileage, whichever occurs first. Vehicle must have a minimum of one day and one mile of full manufacturer's warranty remaining to qualify.



P.O. Box 830029
Birmingham, AL 35283-0029
800-826-3207

In Florida, the OBLIGOR for this Contract is The Advantage Warranty Company, (Florida Certificate of Authority #60071). In Oklahoma, the OBLIGOR for this Contract is Interstate Administrative Services, Inc. In New York, the OBLIGOR is Western Diversified Services, Inc. In all other states, the obligor is Protective Administrative Services, Inc. (California Provider License Number 0B71048). The contact information for the OBLIGOR in all states, except California, is P.O. Box 830029, Birmingham, AL 35283-0029, 1-800-826-3207. In California the contact information for the OBLIGOR is P.O. Box 830633, Birmingham, AL 35283-6333, 1-800-826-3207.