



Service Contracts. It's what we do.®

Pre-Owned Vehicle Coverage

Any Year — Any Mileage® Available
Unlimited Time Terms Available

4 plans to cover your vehicle, all including **Roadside Assistance**



Reserve

Includes Estate, Sterling & Powertrain coverages, plus

The AUL Reserve Plan is AUL's highest level of coverage. An exclusiory policy covering all components on your vehicle except items considered normal maintenance by the manufacturer. The following items are not covered:

Spark/Glow Plugs, Cap and Rotors, Points, Fuses, Wiper Blades, PCV Valves, Emission Components, Fly Wheels, Flex Plates, Clutch Assembly and Hydraulics, Brake and Clutch Linings, Pressure Plate, Throw-Out and Pilot Bearings, Hoses, Molded Rubber or Rubber like items, Serpentine/Drive Belt, Filters, Glass and Glass Lenses, Windows, any component whose only purpose is for illumination, such as but not limited to: Sealed Beams, High Intensity Discharge (H.I.D. or Xenon) Bulbs, H.I.D. Headlamp Assemblies, Ballasts, H.I.L.E.D. Cooling Systems, L.E.D. Assemblies, Light Bulbs, and Lenses; Wheels, Tires, Trim, Moldings, Bright Metal, Upholstery, Paint, Exhaust System (excluding exhaust manifold if cracked or warped and exhaust manifold gaskets, Reserve Coverage Only), Brake Rotors and Drums, Batteries (except as described in this Vehicle Service Contract, Estate And Reserve Coverages only), Carburetor; Adjustments to: Carburetor, Throttle Body Assembly, Ignition, Transmission Bands, Belts or Clutch System; Clean Fuel and Cooling Systems, Remove Sludge or Carbon Deposits, Add: oil, Coolant, Fluids, Lubricants, Greases, or Refrigerants. Costs for these services and parts are not covered by this Vehicle Service Contract, regardless of the cause of Failure. Phones, Wireless Transmitting Devices, Entertainment/Gaming Systems, and Electronic Device Software. Please refer to Section 8 of the service contract for a complete list of what is not covered.

The industry's best exclusiory coverage!

Estate

Includes Sterling & Powertrain coverages, plus

Front/Rear Suspension Group

Upper and lower control arms, control arm shafts and bearings or bushings, upper and lower ball joints, radius arm and bushings, torsion bars and mounts or bushings, stabilizer bars, links and bushings, struts, strut bearing plates, shock absorbers, spindle and spindle support, wheel bearings, and the following variable dampening suspension parts: compressor, control module, actuator, solenoid, height sensor, and mode selector switch.

Enhanced Electrical Group

Manually operated switches, fuel injection sensors, rear window heating elements, and the following factory installed devices: global positioning system (GPS), central LCD control screen, electronic control modules, instrument cluster, infrared systems, cruise control servo, proximity pass key and sensor, and power antenna motor.

Hybrid/Electric Vehicle Group

Cooling system blower motors and pumps, control units/modules and sensors.

Hybrid/Electric Vehicle Battery

In the event of a failure to the hybrid drive battery, electric drive battery, or high voltage battery, replacement may be made with a battery of like kind and quality with an energy capacity (kWh storage) level at or above that of the original battery prior to the failure. The amount of energy these batteries can store will decrease with time and miles driven. An inspection or extended charge capacity test may be needed, prior to repair or replacement, to determine if the battery energy capacity (kWh storage) is within the proper limit, given the age and mileage of the vehicle. The extended charge capacity test will follow manufacturer specifications and you will be responsible for these charges if the failure is not covered under this vehicle service contract.

Sterling

Includes Powertrain coverages, plus

Brake Group

Master cylinder, power brake cylinder, vacuum assist booster, hydro boost, disc brake caliper, wheel cylinders, compensating valve, and the following ABS components: hydraulic control unit, electronic control processor, wheel speed sensors, hydraulic pump/motor assembly, pressure modulator valve, isolation dump valve, and accumulator.

Power Steering Group

Steering gear box, pump assembly, rack and pinion, pitman arm, idler arm, tie rod, control valves, and intermediate shafts.

Air Conditioning Group

Compressor, condenser, evaporator, A/C clutch & coil, expansion valve, receiver drier, blower motor, and heater control valve.



Electrical Group

Alternator, starter motor, front and rear wiper motors, voltage regulator, distributor, solenoids, electronic fuel injectors, throttle position sensor, oxygen sensor, crankshaft position sensor, camshaft position sensor, fuel pressure sensor, electronic ignition module, ignition coils, power window motors/regulators, power mirror motors, power seat motors, 4WD encoder motor, power lock actuators, and the following manually operated switches: window switch, seat adjuster switch, headlight switch, turn signal switch, door lock switch, wiper switch, and ignition switch.

Cooling Group

Engine cooling fan and motor, fan clutch, serpentine belt tensioner, radiator, heater core, water pump, and thermostat.

Powertrain

Our basic coverage

Engine Group

All internally lubricated parts. Crankshaft and bearings, oil pump, fuel pump, diesel injection pump, oil pressure sending unit, internal timing gears or chain/belt, camshaft, camshaft bearings, valve lifters, rocker arm assemblies and push rods, valve guides, pistons and rings, wrist pins, connecting rods, motor mounts, and distributor drive gear. The engine block and cylinder heads are covered if damage is caused by mechanical failure of an internally lubricated part. Engine (Rotary): All the above listed parts plus rotors, rotor seals, rotor chamber, eccentric shaft, and bearings.

Turbocharger/Supercharger

Factory installed turbocharger or supercharger, including housing and all internal parts.

Transmission, Transaxle & Transfer Case

(4x4/AWD)

All internally lubricated parts. Drive shaft/U joint, torque converter, and transmission mounts. Case housings are covered if damaged by the failure of an internally lubricated part.

Drive Axle Group (Front or Rear)

Pinion bearings, side carrier bearings, ring and pinion gears, carrier assembly, thrust washers, axles, internal axle bearings, constant velocity joints, internal transaxle seal, and drive axle housing if damaged by the failure of an internally lubricated part.

Hybrid/Electric Vehicle Group

Electric drive motor assembly, generator assembly, power inverter and converter, motor controller, stator and rotor, and transaxle.

Seals & Gaskets

Seals and gaskets for covered components will be replaced if the covered vehicle has less than 125,000 miles at contract purchase date. Minor loss of fluid or seepage is considered normal and is not considered a failure.

SURCHARGES

Business Use

Limited to cars, light-duty trucks, and vans that are not part of a pool or fleet, as used by the owner for: route work, service or repair work, delivery or hauling, agricultural purposes, job site activities, construction trades, and eligible vehicles owned by religious/charitable organizations.

Suspension/Tire/Wheel Modifications

Mid-size SUVs and trucks are allowed a 4 inch lift and a tire modification up to 33 inches. Full-size trucks and SUVs are allowed a 6 inch lift and up to a 35 inch tire modification or 2 inches greater than manufacturer specifications, whichever is greater.

Roadside Assistance

Included with all plans.

Towing

If your covered vehicle breaks down, we won't leave you stranded. We'll arrange to have your car, truck, or SUV towed to the nearest qualified repair facility within a 150-mile radius. This service is available 24/7.

Flat Tire Change

Don't risk changing a flat yourself-call us. We'll send a qualified pro to put a spare on your covered vehicle. If your spare won't work, we'll provide you with transportation to the nearest tire store for repairs.

Emergency Fuel Delivery Service

When it comes to emergency fuel, we deliver. Any time you run out of fuel, we'll arrange for a service provider to deliver two (2) gallons of fuel to your covered vehicle. You are responsible for the cost of the fuel at the time of delivery.

Battery Jump Service

Few things are more frustrating than a dead battery. If your covered vehicle won't crank, we'll arrange for a service provider to assist you and get your vehicle moving again.

Key Lockout Service

It's embarrassing. It's inconvenient. It's easily solved with our Key Lockout Service. Just call us anytime your keys are lost, broken, or locked inside your covered vehicle. We'll send a service provider and pay up to \$100 per occurrence to cover the cost of the locksmith service, excluding the cost of replacement keys. You are responsible for replacement keys.

Rental Car

If you happen to find yourself in the unfortunate situation where your vehicle is not drivable, we will reimburse you for a rental car up to \$30 per 24 hour period, with a \$150 max per claim. In order to qualify the vehicle must: 1) be retained by the repair facility overnight, and 2) have a failure to a covered component based on the coverage plan selected, that if driven, would result in further damage to the vehicle.

Trip Interruption

In the event that you are on a roadtrip and your vehicle is not driveable, we will reimburse you up to \$100 per day for up to 3 days for meals and lodging. In order to qualify for reimbursement, the covered vehicle failure must occur more than 150 miles from your residence.

TERMS AND PROVISIONS

These are general coverage descriptions. Please refer to the service contract for complete terms and provisions. Model years >20 years old are not eligible for Estate or Reserve coverage plans.

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