



Service Contracts. It's what we do.™

Essential Consumer Protection

DAY ONE COVERAGE

EXCLUSIONARY COVERAGE

The "AUL Essential Exclusionary Plan" is an exclusionary policy covering all components on your vehicle except for a short list of items not covered, mostly items requiring normal maintenance. For specific information about our Exclusionary Coverage, please refer to the contract.

COMPREHENSIVE COVERAGE

Includes Essential & Basic Coverage



BRAKE GROUP:

Master cylinder, power brake cylinder, vacuum assist booster, hydro boost, disc brake caliper, wheel cylinders, compensating valve, and the following ABS components: hydraulic control unit, electronic control processor, wheel speed sensors, hydraulic pump/motor assembly, pressure modulator valve, isolation dump valve, and accumulator.



FRONT/REAR SUSPENSION GROUP:

Upper and lower control arms, control arm shafts and bearings or bushings, upper and lower ball joints, radius arm and bushings, torsion bars and mounts or bushings, stabilizer bars, links and bushings, struts, strut bearing plates, shock absorbers, spindle and spindle support, wheel bearings, and the following variable dampening suspension parts: compressor, control module, actuator, solenoid, height sensor, and mode selector switch.



COOLING GROUP

Engine cooling fan and motor, fan clutch, serpentine belt tensioner, radiator, heater core, water pump, and thermostat.



SEALS AND GASKETS

This coverage option is included for covered components on vehicles with less than 125,000 miles at contract purchase date. Minor loss of fluid or seepage is considered normal and is not considered a failure.

BASIC COVERAGE

Includes Essential Coverage



AIR CONDITIONING GROUP

Compressor, A/C clutch & coil, condenser, evaporator, expansion valve, receiver drier, blower motor, and heater control valve.



ELECTRICAL GROUP

Voltage regulator, distributor, solenoids, manually operated switches, electronic fuel injection sensors and injectors, electronic ignition module, ignition coils, 4WD encoder motor, power window motors/regulators, rear window heating elements, power mirror motors, power seat motors, and power lock actuators.

ESSENTIAL COVERAGE



ENGINE GROUP

All internally lubricated parts. Crankshaft and bearings, oil pump, fuel pump, diesel injection pump, internal timing gears or chain/belt, camshaft, camshaft bearings, valve lifters, rocker arm assemblies and push rods, valve guides, pistons and rings, wrist pins, connecting rods, motor mounts, and distributor drive gear. The engine block and cylinder heads are covered if damage is caused by failure of an internally lubricated part. ENGINE (Rotary): All of the above listed parts plus rotors, rotor seals, rotor chamber, eccentric shaft, and bearings.



TURBOCHARGER/SUPERCHARGER

Factory installed turbocharger or supercharger, including housing, and all internal parts.



TRANSMISSION, TRANSAXLE & TRANSFER CASE (4X4/AWD)

internally lubricated parts contained in the housings, drive shaft/u joint, transmission mounts, and torque converter. Case housings are covered if damaged by the failure of an internally lubricated part.



DRIVE AXLE GROUP (FRONT OR REAR)

Drive axle housing including pinion bearings, side carrier bearings, ring and pinion gears, carrier assembly, thrust washers, axles, axle bearings, constant velocity joints, internal transaxle seal, and drive axle housing, if damaged by the failure of an internally lubricated part.



SEALS & GASKETS

Covered when replaced in conjunction with a covered failure, or if the "Seals and Gaskets Coverage" option has been selected and the covered vehicle has less than 125,000 miles at contract purchase date. Minor loss of fluid or seepage is considered normal and is not considered a failure.



POWER STEERING GROUP

Steering gear box, pump assembly, rack and pinion, pitman arm, idler arm, tie rod, control valves, and intermediate shafts.



BASIC ELECTRICAL GROUP

Alternator/generator, starter motor, and front and rear wiper motors.



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Have a plan

3 Months / 3,000 Miles

60 Months / 6,000 Miles

12 Months / 12,000 Miles

18 Months / 18,000 Miles

**ANY YEAR-ANY MILEAGE® AVAILABLE ON ESSENTIAL AND BASIC COVERAGES
STANDARD \$100 DEDUCTIBLE**

ROADSIDE BENEFITS

Includes in your coverage



TOWING

If your covered vehicle breaks down, we won't leave you stranded. We'll arrange to have your car, truck, or SUV towed to the nearest qualified repair facility within a 150-mile radius. This service is available 24/7.



FLAT TIRE CHANGE

Don't risk changing a flat yourself - call us. We'll send a qualified pro to put a spare on your covered vehicle. If your spare won't work, we'll provide you with transportation to the nearest tire store for repairs.



EMERGENCY FUEL DELIVERY SERVICE

When it comes to emergency fuel, we deliver. Any time you run out of fuel, we'll arrange for a service provider to deliver two (2) gallons of fuel to your covered vehicle. You are responsible for the cost of the fuel at the time of delivery.



KEY LOCKOUT SERVICE

It's embarrassing. It's inconvenient. It's easily solved with our Key Lockout Service. Just call us any time your keys are lost, broken or locked inside your covered vehicle. We'll send a service provider and pay up to \$100 per occurrence to cover the cost of the locksmith service, excluding the cost of replacement keys. You are responsible for replacement keys.



BATTERY JUMP SERVICE

Few things are more frustrating than a dead battery. If your covered vehicle won't crank, we'll arrange for a service provider to assist you and get your vehicle moving again.



RENTAL CAR

If you happen to find yourself in the unfortunate situation where your vehicle is not drivable, we will reimburse you for a rental car up to \$30 per 24 hour period, with a \$150 max per claim. In order to qualify, the vehicle must: 1) be retained by the repair facility overnight, and 2) have a failure to a covered component based on the coverage plan selected, that if driven, would result in further damage to the vehicle.

TERMS AND PROVISIONS

These are general coverage descriptions.

Please refer to the contract for complete terms and provisions.

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